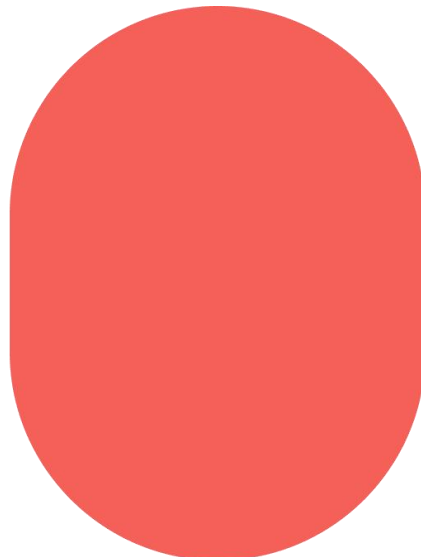
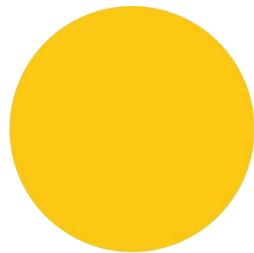


Accessibility statement

This statement was created on **30/06/2025**



Accessibility statement for website name

This accessibility statement applies to <https://www.collistar.com/>.

This website is run by [Collistar](#). We want as many people as possible to be able to use this website.

Feedback and contact information

We're always looking to improve the accessibility of this website. If you find any problems please contact us:

- email [customercare@collistar.it]
- call [[800 00 30 40](#)]

We'll consider your request and get back to you in [30 days](#).

Technical information about this website's accessibility

We are committed to making our website accessible, in accordance also with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is **partially compliant** with the [EN 301 549](#) "Accessibility requirements for ICT products and services", the European Standard and [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Non-compliance with the accessibility regulations

- C.9.1.1.1 - Some non-textual content presented to you do not have an equivalent textual alternative that serves the same purpose;
- C.9.1.2.5 - For some pre-recorded video content, no audio description is provided;
- C.9.1.3.1 - In some cases, information, structure or correlations conveyed by the presentation of pages cannot be determined programmatically (or are not available through text);
- C.9.1.4.3 - Where not allowed, visual representation of text and images containing text does not always have the minimum contrast ratio required ***;
- C.9.1.4.4 - Some texts, except for subtitles and images containing text, cannot be resized up to 200 percent without using assistive technologies and without losing content and functionality;
- C.9.1.4.5 - In some cases text images have been used instead of text only and are neither customizable nor essential to the types of information conveyed;

- C.9.1.4.10 - Content that does not require a representation in two dimensions (such as data tables or maps) does not rearrange when resizing;
- C.9.1.4.11 - For some essential components, even in different states, the color contrast compared to adjacent elements does not exceed the ratio of 3:1;
- C.9.2.1.1 - Some features cannot be activated by keyboard (or similar input interface);
- C.9.2.2.2 - Some animations, flashing, sliding or self-updates of information started automatically, with a duration of more than five seconds or presented in parallel with other content, there are no mechanisms to stop or hide them;
- C.9.2.4.3 - In some web pages that can be browsed sequentially and in which the navigation sequence affects their meaning and functioning, some objects that may receive the focus do not receive it with an order that preserves the meaning and operation of it;
- C.9.3.1.2 - In some cases, when text phrases are in a different language, this is not indicated in the code;
- C.9.4.1.2 - In some cases, user interface components (including: module elements, script-generated links and components), name, role, state, property and values are incorrect or set, or the user a.t are not warned when these attributes change;